



Defence Relationship Framework for Operations

This Framework sets out the principles by which Defence¹ will seek to build and maintain relationships with external actors for operational settings.

PRINCIPLES

Accountability

Defence is accountable for its behaviour and actions, to the Australian Government and people, and to the communities in the areas in which it operates.

Legal Obligations

Compliance with Australian domestic law and Australia's international legal obligations builds Defence's reputation and trust between actors.

Recognising Mandates

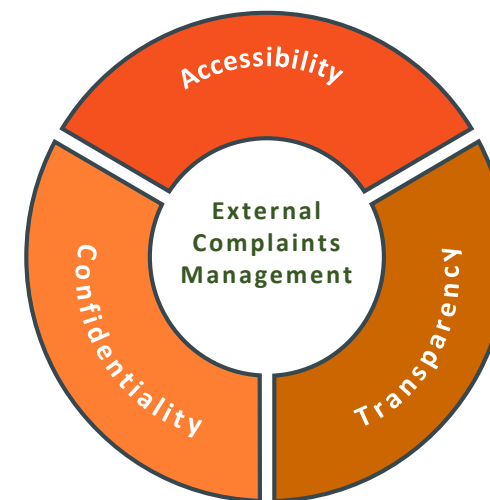
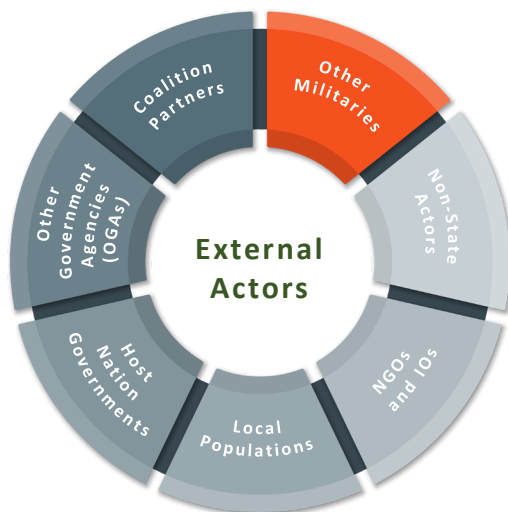
Defence values the knowledge, skills, and resource contributions of OGAs and external organisations in supporting communities affected by conflict and crisis.

Integrity & Trust

Defence recognises that effective relationships are based on integrity and mutual trust. This must be demonstrated at the strategic, operational, and tactical levels.

Cross-cultural Awareness

Consideration of the cultures and traditions of communities in the areas that Defence operates is key to building effective relationships with local actors and communities.



LINES OF EFFORT

Engagement

Defence intends to enhance its engagement with key actors across the peacetime to crisis and conflict continuum.

Education and Training

Defence aims to embed the knowledge, skills, and competencies to build and maintain effective relationships with a wide range of actors.

Preparedness

Defence aims to strengthen key relationships by including relevant actors in planning and exercises.

Continuous Improvement

Defence seeks to build a culture of continuous improvement by incorporating lessons into planning.

Complaints Management

Defence commits to making complaint processes accessible and transparent, and to handling complaints confidentially.

¹ 'Defence' refers to all personnel, including Australian Defence Force (ADF), and civilians who contribute to the preparation, planning, and execution of an operation..

² Non-Government Organisations (NGOs) and Intergovernmental Organisations (IOs)